

\$2645



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#4
SMC
12/2/03

re patent application of:

Jeff H. Swartz

Before the Examiner
Smith, Creighton H.

Application No. 09/614,781

Group Art Unit 264

Filed: July 12, 2000

RECEIVED

METHOD AND SYSTEM FOR
INFORMING CALLERS WITHIN A QUEUE

NOV 26 2003

Technology Center 2600

REQUEST FOR EXTENSION OF TIME

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicant hereby requests an additional one-month Extension of Time to file a Response to Office Action. A check in the amount of \$110.00 for the requisite fee at the large entity rate is enclosed.

11/21/2003 HALI11 00000052 09614781
01 FC:1251 110.00 OP

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 17 November 2003:

Date of Deposit: 17 November 2003

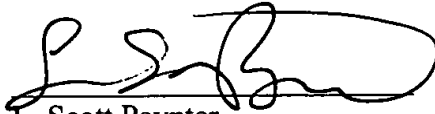
Name of Registered Representative: L. Scott Paynter

Signature:

Any additional necessary fees may be charged to or overpayment credited to Deposit Account

No. 23-3030, but not to include payment of issue fees.

Respectfully submitted:



L. Scott Paynter
Reg. No. 39,797
Woodard, Emhardt, Moriarty,
McNett & Henry
Bank One Center Tower
111 Monument Circle, Suite 3700
Indianapolis, Indiana 46204-5137
(317) 634-3456